

Age Policy

You must be 18+ to commission a fursuit from me. I will not work with parents of minors. I reserve the right to check IDs.

Quotes

When commission spots are opened, you may request a quote. Please provide a digital reference sheet with all markings clearly shown, and with important details such as pawpads and mouth colors. All features you want on your fursuit should be shown in the reference. You may also request an “artistic liberty” project, in which case, please provide a species, colors, themes, and details you want for your project.

Payment

When a commission is accepted, a down payment equivalent to the price of materials is required upfront. The rest of the amount is required to be paid off before the product is shipped to the customer. This sum may be paid either all at once or through a payment plan. Specific details about your payment situation will be attached to an addendum specific to your project. I mainly use PayPal (Goods and Services) as a payment method. It is available internationally, and provides protection for both buyers and sellers. Paypal fees are factored into costs, due to this payment plans may be slightly more expensive than lump sums. If for some reason you need to use a different form of payment, contact me and we can work something out.

Work speed and Communication Requirements

I send out progress updates and wip pictures every time I work on your suit. I only work on a few projects at a time, and my turnaround times (from when the project is first started) are usually <3 months for heads, partials, and bodysuits, and <1 month for fursuit parts. These times are general estimates on when I complete work, and I try to have suits done earlier. Wait times are counted from when a commission is started, and are longer if you are scheduled for a slot that is started in the future.

The absolute longest it will take to finish once work is started is 6 months. It will only take this long if I am put in an emergency situation. If a project is delayed beyond this point, you may request a refund (outlined in its own policy, see below).

If you want a suit by a certain event or convention, let me know. I will deliver suits to events we both are going to. I do not do deadlines that are faster than my usual work speeds.

I send out updates and progress pictures every day I work on your project. Feedback is an important part of my work process. While the suit is being worked on, I ask that you be able to be contacted through a messaging service that allows for photos to be sent, as well as being able to respond to questions and input within 2~3 days. If you are going to be away from the internet for an extended period of time, please tell me so I can work around it.

Changes to the suits designs may be made during this process. Changes that don't require new materials (such as markings with existing colors, shapes of parts) will require a small fee for labor. Any extensive changes will require fees for labor and materials, and if the changes are drastic I reserve the right to not make them.

Measurements

It is your responsibility to give me accurate measurements when asked. Fullsuits and bodysuit commissions require a duct tape dummy to be sent to me. Please make your duct tape dummies according to the instructions I will provide you, I won't be held responsible for poor fit due to incorrectly made DTDs.

Social Media Policy

I post WIP pictures of all the suits I make to my social media accounts. By commissioning me you agree to let me use pictures of your commission (both finished and unfinished) for self promotion.

If you wish for your commission to be kept a secret (either for a surprise reveal or to be anonymous), please let me know. I won't make entirely secret projects but I will keep you anonymous or delay posts if you request.

I like to tag my commissioners in their projects I post on social media. If you want to be tagged, let me know your usernames (preferably TikTok, Instagram, Bluesky, or a personal website).

Refunds

Before work is started, the client may request a refund. This will cancel the commission and the commissioner will receive their money back, minus the down payment used to buy materials. After work is started, usually there are no refunds. There are 2 exemptions: I (the maker) may cancel the commission, give you a full refund (including down payment), and keep any work created. This is only for extreme situations such as serious illness or moral reasons. If the commissioner gets into an emergency in their own life and requests a refund, I may (at my discretion) use this clause to give them a full refund. Additionally, if I exceed the maximum turnaround time (as outlined in Work Speed and Communication Requirements), you may request a full refund minus the deposit, and I will give you a refund as well as any completed work on the suit.

If payment is delayed, the project will not be sent out until full payment has been made, and if there is a significant delay and I have made many attempts to contact you and you don't respond, I reserve the right to cancel your commission and sell any work that is done.

Shipping

Shipping is not included in the original price. An estimate will be given upfront, but this may change depending on shipping prices. All packages are shipped tracked and insured, if shipping internationally customs forms will be filled out and you may have to pay additional import taxes.

Privacy

If you commission me, your private info such as your address and name will not be stored or sold to 3rd parties in any way. Your info will only be used to complete and ship your fursuit.

Warranty and Care

Warranty policies and care instructions specific to your suit will be given to you in an addendum, when the fursuit is finished. I give a 5 year warranty covering all repairs to damages done during normal use. I cover all material costs, you pay shipping to and from me.